



To begin using the new HAL:

- 👂 Decide to navigate the system using touch-tone or the voice activated feature.
- 👂 Enter your Member ID (DFFCU account number), and then enter your PIN. *If you do not have a PIN, call the credit union at 228-1614, and a representative will set one up for you.
- 👂 Listen to the prompts, and enter the appropriate selection. # will take you to the previous list of choices, and * will repeat your choices.
- 👂 To have your call transferred to an operator, press zero or say "operator". This will transfer you to a credit union representative.

To transfer money to or from one of your accounts, press 2

1) Checking

2) Savings

1) Transfer from checking to another one of your accounts

2) Transfer money into checking from another of your accounts

1) Transfer from savings to another one of your accounts

2) Transfer money into savings from another of your accounts

For all account balances,
press 3

1) Checking
Balance

2) Savings
Balance

